

OPEN THE DIGITAL FRONT DOOR. SIMPLIFY CONSENT. UNIFY WORKFLOWS

Certinal helps hospitals digitize patient intake, multilingual consents, and eSignatures—securely, seamlessly, and at scale.



THE PAPER PROBLEM IN HEALTHCARE

Every minute with paper is a minute away from patients.

Manual intake forms
create friction
and delay



Paper consents
cause errors, misfiling,
and compliance gaps



Legacy tools lack
healthcare-specific
capabilities



Fragmented
systems confuse
patients and staff



THE UNIFIED SOLUTION – CERTINAL FOR HEALTHCARE

Built to support every care
moment with digital ease.

Old Workflow

- Clipboard & paper forms
- Printed consents
- Manual follow-ups
- Scattered signatures
- Manual uploads to EMR

New Workflow

- Digital intake forms (mobile/tablet/kiosk)
- Smart, multilingual eConsents
- AI reminders + auto-routing
- Centralized, audit-ready eSignatures
- API-based EMR integration (Epic, Cerner)

HOW IT WORKS



Digital Intake Form



eConsent Generation



eSignature via Web or Tablet



Compliance Logging +
Time-Stamped Trails



Auto-sync with EMR
(via HL7/FHIR)



UNIFIED, INTELLIGENT, COMPLIANT

Certinal unlocks your digital front door
with healthcare-specific features:

- **20+ Languages** : Multilingual Consent
- **All-in-One Flow** : Intake • Consent • Signature • Audit
- **Offline Ready** : Capture Without Connectivity
- **Audit-Ready** : Timestamped • Encrypted • Legal
- **Plug & Play** : EMR-Friendly Integration
- **Security and Compliance**



HIPAA U.S.



DPDP Act



SOC 2



ISO 27001



GDPR



FDA 21 CFR



eIDAS

RESULTS THAT MATTER TO PATIENTS AND PROVIDERS



DESIGNED FOR EVERY ROLE IN HEALTHCARE

- **Clinical Staff** : Less form work. More patient time.
- **Hospital Admins** : Lower overhead. No paper pain.
- **Compliance & Legal** : Sleep easy with built-in regulatory coverage.
- **IT & Ops** : EMR-integrated. Zero disruption.

REAL RESULTS FROM HEALTHCARE LEADERS

" Implementing Certinal eSign has significantly improved consent processes, integrating with our EMR to optimize operations and support our focus on innovation and patient care. **"**



Henrik Andersson,
Chief Innovation & Technology Officer,
Bumrungrad International Hospital

KEY OUTCOMES:

- 65%** Faster patient onboarding
- 90%** Reduction in paper usage
- 40%** Boost in patient satisfaction
- 30%** Savings in admin overhead annually

INTEGRATION-READY FROM DAY ONE

Certinal works where your team already works.

- Epic, Cerner, Meditech (via HL7/FHIR)
- SSO, IDP, Active Directory
- REST APIs for any custom stack
- Tablet, mobile, web & kiosk-ready

WHY CERTINAL

CERTINAL

- Healthcare-specific workflows
- Unified intake + consent + sign
- Global compliance & audit trails
- AI-powered form automation

LEGACY TOOLS

- Generic forms
- Disconnected experiences
- Risky, manual uploads
- Manual chasing

TRUSTED BY GLOBAL LEADERS



OUR TRACK RECORD

NPS Score: 81.29

Analyst Recognition

Recognized as a "Leader" in IDC MarketScape Worldwide eSignature Software 2023.

Gartner Peer Insights: 4.3/5 Stars

Gartner Voice of Customer Recognizes Certinal as a "Strong Performer" for Providing a Better Overall Experience.

Sole e-Signature vendor awarded Gartner's prestigious "Customer First Badge".

" Contracts signed digitally through the Certinal platform are simple, easy and traceable. We know where it is and we can push people to sign if they haven't done it. This has been quite a game changer for our organization. **"**



Neil Sigamoney,

Director Engineering & Corporate Services,
Monash Health